

Dear Michael, Nikki and everyone at Builders Bargain Centre.

Now that my kitchen is complete I would like to pass on my sincere thanks for the outstanding help and inspiration I received from the whole team involved with Smart Pack.

From day one when I ventured onto your web site until the final handle was fitted the experience was one not to be missed. It is a pleasure to work with a company who delivers on the promises they make.

Not only was everything to my specifications but to have every item delivered on the day and time specified (especially right in the middle of your factory moving), was excellent. This also extended to the other companies you had organised to fit and deliver the bench top and glass splash back.

Aligning yourself to other suppliers could have it's drawbacks as any slip up by them could reflect badly on yourself. I am glad to say this was not the case as they not only fulfilled but exceeded all my expectations.

I now have a kitchen anyone would be proud of and one that amazes my friends when I tell them how much it cost, especially those who have a new kitchen themselves.

And finally what other kitchen supplier gets their customers in the Saturday papers.

Thanks again for everything I know I will be back.

Sincerest best wishes for the future.

John Given & Helen Sligar